

Johnson Controls, Inc.
Automotive Systems Group
76 Armstrong Road
Battle Creek, MI 49015
Tel. 616/968 3000
FAX: 616/968 0198

JOHNSON
CONTROLS

January 6, 2003

RECEIVED
* JAN 07 2003
IBID COUNTY ELECTRIC

To: IBID Electric
1523 Norton St.
Benton Harbor, MI 49022

I wanted to take a moment and convey how much we appreciated your hard work this summer after the incident at the Johnson Controls Battle Creek Facility. It is in times of crisis that we learn who has the greatest strength. The IBID Electric team proved to be up for the challenge. Thank you for your flexibility and incredible customer service in our time of need. We could not have recovered as quickly without your support.

The plaque is a small token of our appreciation for everyone at IBID Electric. We know that your excellent performance was the result of a strong team effort.

Sincerely,



Shelly Maciejewski
Plant Manager
JCI - Battle Creek
76 Armstrong
Battle Creek, MI 49015